



February 17, 2014

MSA Corporate Center  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAafety.com

**Dear Valued MSA Fall Protection Channel Partner:**

MSA is issuing the enclosed *Inspection Advisory* to address a potential field issue regarding Yoke snaphooks, which are used on many fall protection products industry wide, including MSA's.

We request that you issue a copy of the *Inspection Advisory* to those customers that have purchased MSA fall protection products within at least the past two years. Please complete your customer notification as soon as possible. Upon completion, please submit written confirmation to MSA by email at the appropriate email address indicated below.

If you prefer, you may provide us with an electronic file of all affected customers and we will send out the *Inspection Advisory* for you. Should you choose this option, please indicate that you would like MSA to notify your customers and send an Excel or tab delimited text file that includes the following six fields of information (each element should have its own field):

1. Your customer's company name
2. Customer's name
3. Customer street address
4. Customer city
5. Customer state (country outside US)
6. Customer zip code (if applicable)

Email the file directly to the appropriate email address indicated below. All information provided to MSA will be held in the strictest confidence and utilized exclusively to complete this notification.

Thank you for your assistance in this matter. We regret any inconvenience that this causes. If you have any questions, please contact MSA Customer Service at the appropriate number or email indicated below:

- Within the U.S., Canada, or U.S. Territories – 1-866-672-0005 or by email at [ProductSafetyNotices@MSAafety.com](mailto:ProductSafetyNotices@MSAafety.com).
- In Mexico – 01-800-672-7222 or by email at: [atencion.clientes@MSAafety.com](mailto:atencion.clientes@MSAafety.com).
- Outside the U.S., Canada, Mexico, or U.S. Territories – 724-776-8626 or by email at [LAMZone@MSAafety.com](mailto:LAMZone@MSAafety.com).

Best regards,

Charles J. Seibel, Jr.  
Manager of Product Safety

Enclosure  
PS13048-04



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**We are issuing this notice to you as a reminder to inspect the snaphooks on your fall protection products before each use as indicated in the instructions and inscribed on the snaphook. If any rivets are missing or if any rivets are not secured on both sides of the snaphook, immediately remove the fall protection product from service and contact MSA for replacement.**

For additional information, you may access the supplier's *Product Notification* at the following link: <http://www.yoke.net/english/index.asp>. It includes a video describing the improved inspection process that Yoke has implemented as a result of this issue.

If you identify any snaphooks with missing or improperly installed rivets or you have any questions, please contact MSA Customer Service as follows:

- U.S., Canada, or U.S. Territories – 1-866-672-0005 or by email at: [ProductSafetyNotices@MSAafety.com](mailto:ProductSafetyNotices@MSAafety.com).
- Mexico – 01-800-672-7222 or by email at: [atencion.clientes@MSAafety.com](mailto:atencion.clientes@MSAafety.com).
- Outside the U.S., Canada, Mexico, or U.S. Territories – 724-776-8626 or by email at: [LAMZonecs@MSAnet.com](mailto:LAMZonecs@MSAnet.com).

Again, we apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us.

Best regards,

A handwritten signature in black ink, appearing to read "Charles J. Seibel, Jr.", written in a cursive style.

Charles J. Seibel, Jr.  
Manager of Product Safety

**Inspection Advisory**  
**Fall Protection Products with Yoke Snaphooks**

February 17, 2014

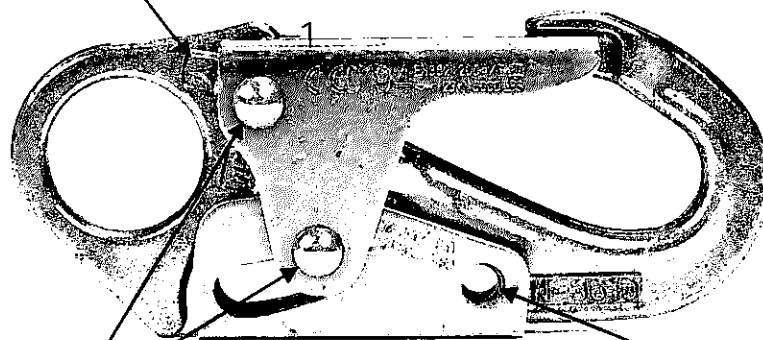
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**Dear MSA Fall Protection Customer,**

We are issuing this *Inspection Advisory* to you, and apologize for any inconvenience that it may cause.

Yoke Industrial Corporation, the manufacturer of snaphooks used on many fall protection products industry wide, including MSA's, recently notified MSA of an issue involving the potential for missing or improperly installed rivets on Yoke snaphooks. Although the photographs below depict one snaphook model, other Yoke snaphook models are affected. The stamped "Y", as shown below, identifies the snaphook manufacturer.

"Y" (Yoke) Symbol



Rivets in Place

Missing Rivet



Un-spun (un-crimped) Rivet

Properly Secured Rivets